

COURIER INDUSTRY BUSINESS SOFTWARE SOLUTION

1. CLIENT - Access Express Couriers Pte Ltd, Singapore

Established courier company specializing in courier services within any part of Singapore.



www.accessgroup.com.sg

2. PROBLEM / OBJECTIVE - Access needed to automate key business processes to allow clients to check the status of their deliveries online, place orders online, eliminate human error and optimize the use of resources within the company to be more efficient and more profitable.

3. THE CHALLENGE - Processing growing number of deliveries manually became challenging for Access. Access faced problems with maintaining the highest quality of service delivered to clients, overlooking jobs and missing on prospective jobs due to human error and lack of processing power and thus losing revenue.

4. THE SOLUTION

Business Software Solution assembled by NextLogic Pte Ltd

- Fully automated and customized business software solution to process all jobs online
- Clients able to login their consignment requests online (ACCESS TRACK ONLINE SERVICE)
- Increased control over day to day operations

Overview									
Contacts									
Consignments									
Assignments									
Create Consignment									
Administration									
Feedback Forms									
Signup Forms									
Users									
Accounting									
Reports									
Pending Consignments									
New									
Submitted									
Confirmed									
Rejected									
First Scan									
Second Scan									
Back Log									
W/O Scans									
Completed									
Print Assignment Sheets									
PODs									
Archive									
Bulk Consignments									
Show Only Mine: <input type="checkbox"/>									
Consignment No: <input type="text"/>									
Customer: <input type="text"/>									
Delivery Type: <input type="text"/>									
Service Type: <input type="text"/>									
Area: <input type="text"/>									
Driver: <input type="text"/>									
<input type="button" value="Search"/>									
39 Record(s) Found <input type="button" value="Go to Page"/>									
Actions	Consignment No	Contact	Delivery Type	Service Type	Status	From	To		
	13652	Sarah Sikin 67460886	Deliver	Normal Bike	Confirmed	Analytical Laboratories (S) Pte Ltd 8 Eunos Teck Park Kaki Bukit Place, 416186	STATCLEAN TECHNOLOGY (S) PTE LTD # 03-13/14 EMPIRE TECHNOCENTRE 30 Kaki Bukit Road 3 417819 Singapore		
	01/08/2009	Analytical Laboratories (S) Pte Ltd	Set Delivery Without Scans	No of Units: 1, Weight: 0.5kg, Width: 0.5cm, Height: 0.5cm, Length: 0.5	01/08/2009 19:20	<input type="text" value="Upper Kallang"/> <input type="text" value="Bohari Bin Mohd Khalid (Upper Kallang)"/> <input type="button" value="Update Area"/>	<input type="text" value="Upper Kallang"/> <input type="text" value="Bohari Bin Mohd Khalid (Upper Kallang)"/> <input type="button" value="Update Area"/>		
			Cancel With Charges						

5. RESULTS - Access System was fully developed and implemented in 6 months. Access started partially using the system already after 4 months.

50% of the solution cost has been subsidized by Spring Singapore TIP grant.

90% of clients are already utilizing Access Track Online Service.

FEATURES & FUNCTIONALITY

Access Express Couriers Pte Ltd +65 6741 8438 Email: customerservice@accessgroup.com.sg
 NextLogic Pte Ltd, Dasha Alexyova

Overview | **Contacts** | Consignments | Assignments | Create Consignment | Administration | Feedback Forms | Signup Forms | Users | Accounting | Reports

Change Password | Log out

Please login

Login:
 Password:
 [Forgot my password](#)

AccessTrack is optimized for Mozilla Firefox 2.0 and above.
 Download Firefox for free [here](#).



- Access User can:**
1. Manage database of **Contacts**
 2. Manage **Consignments** received online from clients
 3. Manage **Statuses** of Consignments
 4. Manage **Assignments** & assign jobs
 5. **Create Consignment** on behalf of client
 6. Manage Riders' **Payroll**
 7. Manage **Feedback** and **Sign up** form
 8. Process **Accounting** of the company
 9. View, generate & print **Reports**
 10. **Administer** the system and Manage Users

Address Type: Collect From

Company*: Agri - Food & Veterinary Authority of Singapore - Veterinary Public Health Service

Contact Person*: Jennifer Chow

Phone*: +65 62203879 ext 11

Phone2*: 81616304

Department*: Licensing department

Instructions*:

Postal Code*: 718837

Unit No: 10

Building*: Veterinary Public Health Centre (AVA)

Street*: Perahu Road

City*: Singapore

Service Type*: Normal Bike

No of Units*:

Dimensions*: Total Weight: kg, Total Width: cm, Total Height: cm, Total Length: cm

Area:

Address Type: Deliver To

Company*:

Contact Person*:

Phone*:

Phone2*:

Department*:

Instructions*:

Postal Code*:

Unit No:

Building*:

Street*:

City*:

Service Type*: Normal Bike

Same Dimensions as Above?

No of Units*:

Dimensions*: Total Weight: kg, Total Width: cm, Total Height: cm, Total Length: cm

System pre-generates fields based on the type of delivery. User can populate address using automated postal code generator. User can define any number of service types & delivery addresses and much more.

Access Express Couriers Pte Ltd +65 6741 8438 Email: customerservice@accessgroup.com.sg
 Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service, Jennifer Chow

Overview | **New Consignment** | Consignments | Reports | Change Password | Archive | Feedback Forms | Log out


Consignment No: Delivery Type: Service Type: Delivery Date: From: To:

4 Record(s) Found | Go to Page

Actions	Consignment No	User Name	Delivery Type	Service Type	Status	From	To
	5465	Jennifer Chow +65 62203879 ext 11	Deliver	Normal Bike No of Units: 1, Weight: 1.0kg, Width: 10.0cm, Height: 10.0cm, Length: 10.0	Confirmed 13/04/2009 14:13	Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service	NextLogic Pte Ltd 03-07B PALMER HOUSE Blk 70 Palmer Road 079427 Singapore Town - Driver: Ismail
	5236	Jennifer Chow +65	Collect	Normal Bike No of Units: 1, Weight: 2.0kg, Width:	Confirmed 06/04/2009 23:23	Singapore Tourism Board TOURISM COURT	Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service

User can search information in the system summary screens based on various criteria (customized to client's needs).

FEATURES & FUNCTIONALITY



Access Express Couriers Pte Ltd
www.accessgroup.com.sg/tracking/
 Customer Service Hotline: (65) 6741 8438

PROOF OF DELIVERY
Acknowledgment Form


Company Name: Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service


User Name: Jennifer Chow


Delivery Date: 13/04/2009

Department: Licensing department

Cost Code Centre: AVA HQ



<p>Collect From : Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service</p> <p>Address: 10 Veterinary Public Health Centre (AVA) Perahu Road 718837 Singapore</p> <p>Instruction: please, collect from me before 3pm - sending one box with scanner</p> <p>Attention to: Jennifer Chow, +65 62203879 ext 11, Licensing department, 81616304</p> <p>Contact No: +65 62203879 ext 11</p> <p>No. of Pieces 1 Weight 1.0 kg Width 10.0 cm Height 10.0 cm Length 10.0 cm</p>	<p>_____ Name of Recipient / Signature</p> <p>_____ Date, Time</p>	
Company Stamp		



<p>Deliver To : NextLogic Pte Ltd</p> <p>Address: 03-07B PALMER HOUSE Blk 70 Palmer Road 079427 Singapore</p> <p>Instruction: deliver to dasha before 9am the next day</p> <p>Attention to: Dasha, 81616304, Office manager, 62203970</p> <p>Contact No: 81616304</p> <p>No. of Pieces 1 Weight 1.0 kg Width 10.0 cm Height 10.0 cm Length 10.0 cm</p>	<p>_____ Name of Recipient / Signature</p> <p>_____ Date, Time</p>	
Company Stamp		

All jobs are barcoded and system is integrated with barcode readers for faster processing and control. Printouts are customized to client's needs. Documents are generated into Word and/or Pdf. Map is displayed for riders' benefit.

Sample of assignment sheet printout.

ASSIGNMENTS SHEET **Access Express Courier Pte Ltd, +65 6741 8438**

Date: 02/08/2009 22:08 Rider: Bohari Bin Mohd Khalid Area: Upper Kallang

No.	CN/POD:	Service Type:	Action Required	Instructions:	Name	CO's Stamp	Time:
1	 Putra Water Treatment Pte Ltd	Normal Bike, Normal Bike	Deliver To Guan Ho Construction CO Pte Ltd, 0, 0, 395/395A Changi Road, 419843 Singapore	Att To: Ms. Cindy Koh / Ms Nang, 0, , Submit 1 st progress clam to them			
2	 Becton Dickinson Medical (S) Pte Ltd - BDMS	Normal Bike, Normal Bike	Deliver To NA, 614 ELIAS ROAD, Blk 614 Elias Road #03-11B, 510614 Singapore	Att To: Chen Shu Fen, 91749986, NA, NA			

Overview | **Contacts** | **Consignments** | **Assignments** | **Create Consignment** | **Administration** | **Feedback Forms** | **Signup Forms**

Pending Consignments | By Service Type | By Collection Address | Charges Report | Driver Charge Report | Messages

Pending Consignments by Status

Status	New	Submitted	Confirmed	Rejected	First Scan	Second Scan	Back Log	Delivery without
Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service								
Deliver	1 (0)	0	0	0	0	0	0	0
Collect	1 (0)	0	0	0	0	0	0	0
Subtotal	2 (0)	0 (0)	0 (0)	0	0	0	0	0
Analytical Laboratories (S) Pte Ltd								
Deliver	0	0	5 (0)	1	0	0	0	0
Subtotal	0 (0)	0 (0)	5 (0)	1	0	0	0	0

Sample summary report of consignments by client and by status.

FEATURES & FUNCTIONALITY

Overview | **New Consignment** | New Bulk Consignment | Consignments | Reports | Invoices | Saved Addresses | Change Password | Archive

Login succeeded

Dear Jennifer Chow,

ACCESS TRACK

WELCOME,
You have successfully logged into **ACCESS TRACK** - Access Express Couriers' online ACCESS TRACK solution.

To create new **delivery consignment**, please click on **New DELIVER Consignment**

To create new **collection consignment**, please click on **New COLLECT Consignment**

To create new **delivery & collection consignment**, please click on **New DELIVER & COLLECT**

- Client of Access can:**
1. Manage database of their **Contacts**
 2. Manage **Consignments** submitted online to Access
 3. Print **POD** & acknowledged POD after job is done
 4. Submit **Bulk** Consignment online
 5. Real time monitor **Statuses** of submitted Consignments
 6. Receive **email / sms** when job is done
 7. Submit **Feedback** to Access online
 8. View, generate & print **Reports**
 9. View & print **Invoices**
 10. View and search in **Archive** of all Consignments

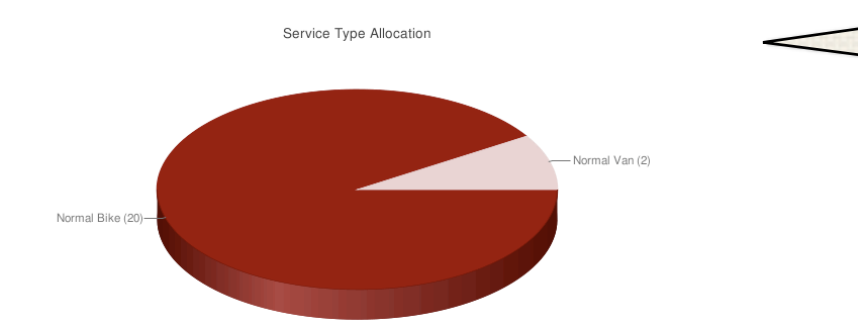
Actions	Consignment No	Contact	Delivery Type	Service Type	Status	From	To
	10942	Jennifer Chow +65 62203879 ext 11	Deliver	Urgent Bike 1.5hr No of Units: 1, Weight: 0.2kg, Width: 21.0cm, Height: 1.0cm, Length: 29.7	Confirmed 31/07/2009 14:47	Agri-Food & Veterinary Authority of Singapore - Veterinary Public Health Service 10 Veterinary Public Health Centre (AVA) Perahu Road 718837 Singapore	Company 5 14 Tower E Admiralty 328836 Singapore

Client can copy existing Consignment, print POD, see the details of previously created Consignment and email Customer Service Officer.

Client can monitor current status of the consignment submitted online. Auto email is also generated every time status is changed (if required by client).

Service Type	No of Dispatches	Amount
Normal Bike	3	9.60
Normal Van	1	1,070,000.00
Total Amount		1,000,008.97
7% GST		70,000.63
Gross Amount		1,070,009.60

Client can generate reports and view summary charts.



For more information please email or call Dasha at Dasha@NextLogic.Biz / +65 81616304